

2027 Enrolments Frequently Asked Questions

West Ryde Before and After School Care



Enrolment Timeline	Key dates
Re-Enrolments (current families)	Opens Sunday 2nd August 2026 Closes Monday 31 August 2026, 6:00pm (Early Bird 50% Membership discount applies within this window)
New Family Enrolments (2027)	Opens Monday 26 October 2026 Closes Thursday 17 December 2026
Enrolments close for the year	No enrolments processed 18 December 2026 -10 January 2027*
Re-Enrolments & New Enrolments (second window)	Opens Monday 11 January 2027 Closes Friday 29 January 2027
2027 Fees released	October 2026
Annual Membership Fee debited	December 2026 (before the end of Term 4)

Re-Enrolments

When do Re-Enrolments open?

Re-Enrolments for 2027 open on Sunday 2 August 2026.

What is the deadline?

Re-Enrolments need to be completed by Monday 31 August 2026, 6:00pm, to receive the Early Bird Membership discount.

What happens if I miss the deadline?

Re-enrolments received after 6:00pm on Monday 31 August 2026 will move to the standard Annual Membership Fee. You can still re-enrol after this date, you'll just pay the full membership rate rather than the discounted rate.

How do I re-enrol?

Re-enrolment is completed through the OWNA app. You will be asked to complete a short 2027 Re-Enrolment questionnaire. This helps the service ensure we have your most current information on file including any changes to your child's medical needs, development or family circumstances. You will also be asked to review and confirm your enrolment form, authorised contacts and medical, allergy and dietary information.

Please note your re-enrolment will not be finalised until all required information has been completed and confirmed. The service will review all submitted enrolment forms and will follow up with families if any information is missing or incomplete. You will receive a confirmation email once your re-enrolment has been reviewed and accepted by the service.

- Step-by-step guide: [guide](#)

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What is the 2027 Re-Enrolment questionnaire?

The Re-Enrolment questionnaire is a short form completed through the OWNA app. It is important that families take the time to review their enrolment form carefully and answer all questions honestly and accurately. The questionnaire covers:

- Any changes to your child's medical needs, allergies or dietary requirements.
- Any changes to your child's development or additional needs.
- Any changes to your family circumstances.
- A review and confirmation of your enrolment form and authorised contacts.

Keeping this information current ensures we can provide the best possible care for your child and meet our child safety obligations. Your re-enrolment will not be finalised until all questions have been completed and the service has reviewed and confirmed your information.

Is my enrolment form up to date?

As part of the re-enrolment process, we ask all families to take a moment to review and update their enrolment form. It is important that the following information is current and accurate:

- Authorised contacts the people who are permitted to collect your child from the service.
- Emergency contacts.
- Medical conditions, allergies and dietary requirements.
- Custody arrangements or court orders affecting your child.

Keeping this information current is not just an administrative requirement it is a child safety obligation. The service will review all enrolment forms as part of the re-enrolment process and will contact families directly if any required information is missing or needs to be updated. Your re-enrolment will not be finalised until all required information is confirmed.

If your details change at any point during the year, please do not wait for re-enrolment update your information via [OWNA Parent Portal](#) or contact the service directly at info@westrydebasc.com.au and we will guide you to update it on OWNA.

I'm not sure which days I'll need in 2027 – what do I do?

Leave the booking section blank and add a note in the comments that you only require casual care for now. If you later decide you need permanent days, please note that permanent bookings require two weeks' notice to set up.

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New Family Enrolments

When can new families enrol for 2027?

New Family Enrolments open Monday 26 October 2026 and close Thursday 17 December 2026.

Is there another opportunity to enrol if I miss this window?

Yes. A second Re-Enrolment and New Enrolment window opens Monday 11 January 2027 and closes Friday 29th January 2027.

What happens between 18 December and 10 January?

No enrolments are processed during this period while the service is closed for the year-end break. Enrolments submitted during this time will be processed once the next window opens.

New Kindergarten Siblings & Year 6 Transitions

I have a new sibling starting in 2027, do they need a Re-Enrolment form?

No. A Re-Enrolment form is only for children who already have an enrolment with us. A new sibling, including a child starting Kindergarten for the first time, needs a New Family Enrolment instead.

Can my new Kindergarten starter attend Vacation Care in January, before school starts?

Yes. New Kindergarten starters are welcome to attend their first summer Vacation Care program in January. They will not take part in excursions until they have completed one full school term. This gives them time to settle into their new learning environment, build secure relationships with educators, and develop the confidence and self-regulation needed for safe excursion participation.

My child is in Year 6. Do they need to complete a 2027 Re-Enrolment??

Yes. If your child is attending January Vacation Care, a 2027 Re-Enrolment form is required. Families of Year 6 graduates will receive a separate email with everything they need to know.

Vacation Care in January?

Yes. Year 6 graduates are welcome to attend the January Vacation Care program following their final year of primary school. This is a great way for them to enjoy one last holiday with friends before the transition to high school. Please note that once a child commences high school, their enrolment with WRBASC will end.

When does a child's enrolment with the service end?

Once a child has commenced high school, their enrolment with our service ends. The service also retains discretion to set an upper age limit, currently 12 years, to ensure programs remain developmentally appropriate.

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Fees & Membership

When will 2027 fees be released?

2027 fees will be released in October 2026.

When is the Annual Membership Fee debited?

The Annual Membership Fee is debited in December 2026, before the end of Term 4.

What is the Early Bird Membership offer?

Families who complete their Re-Enrolment by Monday 31 August 2026, 6:00pm, receive 50% off the Annual Membership Fee.

Staying Informed

Enrolment dates and updates will be communicated via:

- The service website.
- OWNA Post.
- OWNA Sign in and out screen notification.
- Display in Sign-in and sign-out areas.
- Email.

Need Help?

If you have any questions or need assistance with your enrolment, please email info@westrydebasc.com.au or speak with a member of our team.